



هيئة كهرباء ومياه الشارقة
Sharjah Electricity & Water Authority

SPARK

JUNE 25, 2020 - Issue No: 08

6 years of leadership & counting

Business as Unusual

**2020 Trends of Learning
& Development**



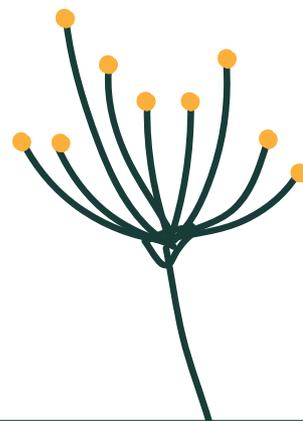
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TELL US WHAT YOU THINK! Send us your feedbacks at mini.mohan@sewa.gov.ae

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6 years of leadership and counting

“The future is unknown, the destabilizing events are running through the world, and most government budgets surplus flipped back to deficits. Yet the task remains: how to master our own fate.” - Dr. Rashid Alleem



Dear SEWA family

Now, against the backdrop of a global pandemic and as we begin to rebuild, I think about the solid foundation we have laid over the past years, to help us withstand such shocks.

I am grateful to be associated with SEWA for the last 6 years. When I look back, it is a matter of great pride to see how SEWA has evolved from then to now. We definitely are in a better position than ever to lead forward.

As an organization, we celebrated a cleaner environment, and the adoption of new technologies for emissions reductions for all types of energy production and met a growing demand of the people of Sharjah. We will continue to adhere to sound principles of environmental protection, resource management, and efficient, reliable and affordable energy development and delivery.

On this milestone, I recall with gratitude and take this opportunity to extend my heartfelt felicitations to all levels of management for their invaluable dedication and support. The main engine to lead the organization is all of you. Our success story has only been possible because of high performance, motivation and the commitment of each individual employee.

We have accomplished a lot together during the last 6 years. Thank you to the incredible team for helping make SEWA a fantastic organization now and for decades to come.

I wish for you and your family a great health and happiness.

Keep challenging tomorrow!!

Dr. Rashid Alleem
Chairman

Business

as Unusual **We spoke to a few of our staff to find out how easy or difficult it was to adjust to this new reality...**

Aleena Marymol - IT Department As soon as I heard about working from home, a million thoughts ran through my mind Little did I know that it would be the most productive days of my life!!!!

As a software professional working from home is more or less similar to working from office. Team Meetings on Teams really helped me to get updated with work and I felt like I was in office.

Apart from my work I spent my free time with family watching movies, helped my mum in household activities. I hope someday I will be able to walk freely along a beach with no restrictions. Then I could say to myself "Finally the world is back to normal".



Aysha Hanna - Accountant Accounts Payable Section

Covid- 19 pandemic has caused a forced slowdown enabling us to pause and reflect. I have learned to thank God every day I wake up in the morning alive and still healthy. I particularly enjoyed cooking, and I have experimented on almost all kind of recipes I have ever had cravings for. The first thing I would do once the scare of Covid- 19 gets over is to visit my family back in Abu Dhabi. Being a person with serious home sickness, who rarely had a weekend not visiting them, I am dying to see them again.

Roselyn Ibanez -LV Planning & Studies Rahmánya Office

The first thing I'll do once this pandemic ends is to do some sort of travel, road trip, see my family and friends. Visit my favorite restaurants and drink coffee. Also I'm looking forward to the day that we can get back to normal and do what I love the most. Lastly, what I've learnt in this experience is "Never take anything for granted because you never know when it will be taken away".



Amira Ghulam Hussain - Performance Monitoring

I had negative moments that "I may have been infected with COVID-19 and what will happen to my family?" But then I realized that anxiety would not change or help my situation.

First and foremost, I decided to be kind to myself and others as well, and communicate with the people you can relax with or whom I can enjoy with through the social connectedness apps, think positively. This helped me keep moving forward, keeping my eyes looking ahead and don't dwell on what if!!!

Master the LINGO

Some common utility Jargons you need to know



Load - The amount of electric power delivered or required at any specific point or points.

Carbon Credits - A credit or permit arising from a greenhouse gas emissions reduction scheme, such as emissions trading, JI or CDM. Emissions are controlled by setting a cap on total emissions and allowing the market sector(s) to reach an economically balanced response via trading of emissions allowances.

Smart Metering - The ability to remotely read non-half hourly (NHH) meters. Data is more reliable and more accurate bills are produced.

MWh - Mega Watt hour, one thousand kWh. A 1 MW power-generating unit running for 1 hour produces 1 MWh of electrical energy.

Fossil Fuel - An energy source formed in the Earth's crust from decayed organic material. The common fossil fuels are oil, coal, and natural gas.

Thermal efficiency - Quantity of heat produced in relation to fuel input.

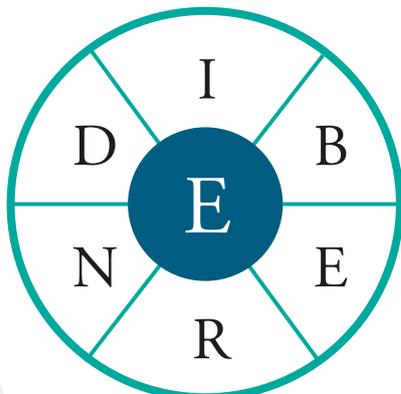
Insulator - A material that reduces or stops the flow of electricity.

Gas Substation - A pressure reduction station located on customers' premises where gas is reduced from mains pressure regulated at a medium or low pressure for domestic or industrial use.

Hydroelectricity - Producing electricity by using the force of falling water to turn the turbine blades, usually accomplished by damming a river to create a source of falling water.

Transmission - The transfer of electricity at high voltage from the power stations across the UK through wires on pylons to points where it can be distributed to users.

TAKE
a
break



BULLSEYE

How many words of four or more letters can you make from the letters shown? Each word can use a letter only once and must contain the central letter. There should be at least one 7-letter word. British English dictionary is used as reference.

Ratings:

22 average, 24 good, 26 outstanding

Just for laugh

I went to my boss at work and said, "I need a raise. Three other companies are after me."
He said, "Really? Which companies are after you?"

I said, "The Credit Card Company, The Utilities Company and The Phone Company."

HUMANITY SHINES IN THE TOUGHEST MOMENTS

Amid the sad chaos of COVID-19, there is humanity. Our spirits are lifted when we see how doctors, nurses, first responders and essential workers shine. But it is even more uplifting to see Good Samaritans coming forward to do extraordinary work and demonstrate astonishing kindness in crises. One such Good Samaritan is **Ali Mohammed Fathi – Mutual Services Department** who has been working alongside Emirates Red Crescent & Al Qassimi hospital to help the nation fight in its hour of need. Working additional hours at various screening centers, field hospitals, entry points and hot zones. Connecting with senior citizens to share valuable advice on methods of prevention and engage youth in caring for the elderly. Ali Fathi's role is no less important than the pivotal role played by medical and health teams in the field to bring out the best in humanity. Thank you Ali for bridging the gap and God Bless.



EASY MOCKTAILS TO BEAT THIS SUMMER

WATERMELON SLUSH

You Will Need:

- 1 small watermelon, cubed
- 2 ½ cups of unsweetened almond milk
- Mint sprigs

How to Make:

- Freeze the watermelon chunks overnight.
- When the watermelon has frozen fully, blend with almond milk until it is smooth in consistency.
- Pour in a glass and garnish with mint sprigs.

STRAWBERRY LEMONADE:

You Will Need:

- 1 cup of ginger ale
- 1 cup of fresh lemonade
- 3 strawberries, chopped
- 1 strawberry for garnishing

How to Make:

- In a glass, combine lemonade and ginger ale along with the ice.
- Add the finely chopped strawberry pieces.
- Use the last strawberry for garnishing.





No matter how stereotypical it may sound, we owe our mother our own existence. Here's some Mother's Day Messages that will inspire you

“When you are looking at your mother, you are looking at the purest love you will ever know.”
- Charley Benetto



Paquito Jacinto Idos with Mother Rosalina Salvador Jacinto Idos: The best mother in the world for me because, her love is boundless and unconditional, she worked 24/7 and even tiredness revealed the way she moved. She never complained about taking care of us. After our father passed away in 1995, she singlehandedly took care of us all (Six children) and I could not ask for more. I would never be where I am right now if not because of her. I know that I have been so shy in telling her how much I love her! “THANK YOU VERY MUCH and I LOVE YOU MOM!

“My mother is my root, my foundation. She planted the seed that I base my life on, and that is the belief that the ability to achieve starts in your mind.”
- Michael Jordan



Hanna Michael with Mother Seleena Michael: My mother, you have always been the best, I have always only seen the strongest in you, The most loving has always been you, Even when you fought all your daily worries, Even when you fought all your inside troubles, You made sure we were fed and happy, In all those difficult times you battled with diseases, You never once cried and always stayed strong, And for that, I will always be grateful and thankful. Thank you Mother.

“It may be possible to gild pure gold, but who can make his mother more beautiful?”
- Mahatma Gandhi



Jacob Mathew Karumamkott with Mother Dr. Roshan Mathew: The word awesomeness only begins to describe my mother. She's run the extra mile to bring a smile upon my face. On this day I remember with deep fondness all the moments we've had together. And I'd like to say I'm ever grateful for her comforting and loving presence. It's with a deep sense of gratitude I remember those crucial moments in my life when she inspired confidence and stood by me. She's more than a mother can ever be. I hope to live up to her dreams and keep her proud.



REMEMBERING SALEEM

By - Mini Mohan Abraham

As I put pen to paper about my former colleague, it carries an extra personal touch. 14th May late night I was woken up to this terrible news of Saleem's demise. Unbelievably, images flew past my eyes one after another of personal experiences and laughter interacting with him either in office or on phone.

For me Saleem was a gifted photographer, I had the privilege of working closely with him, he was on my speed dial list. It was never just his job, it was about feeling. More than the physical components of a camera, it's often his instinct as a photographer that got him a perfect picture.

Before clicking any picture of Chairman's guest, Saleem often used me to test the brightness of his camera and In his quest to make me look beautiful, he would either paint me like a mannequin or decorate me like a Christmas tree and this often lead to funny arguments ...
I will miss those moments Saleem.

He was mischievous, rebellious, passionate singer and a full on entertainer - he made falling in love with life seem so easy and so within our grasp. Always carried friendliness and smile with him...
This versatility will never be experienced again.

Saleem loved talking, he can talk for hours....I remember my last meeting with him where he proudly showed me a few pictures of who's who in the cricket world, explained the story and his experiences behind the pictures with so much passion, but I kept reminding him "don't waste my time its premium"..... *but today I wished.....no never again will he waste my time.*

It still hurts to see that empty chair in his office. I have a collection of photographs, some captured memories & classic moments during SEWA events and gatherings that I will hold onto and cherish for a long, long time.

His candor, his laughter and his zest for life. That's how I'll always remember him.

Farewell and Rest in peace my friend till we meet again....

While staying in, is the new going out Let's stay productive and stay positive



NETFLIX

GOT NETFLIX? - EXPERIENCE THE WONDERS OF NATURE

Watch our planet which will let you experience our planet's natural beauty and examine how climate change impacts all living creatures in this ambitious documentary of spectacular scope.

Starring: David Attenborough

<https://www.netflix.com/ae-en/title/80049832>



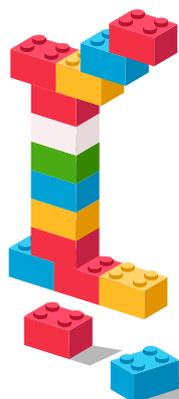
SEND THIS LINK TO YOUR KIDS
FREE AUDIO BOOKS for kids to listen too. From Winnie the Pooh to 20,000 Leagues under the Sea, you can keep the kids quiet for a while:

<https://stories.audible.com/discovery>

WHAT'S AN IDIOM

An idiom is a phrase or expression that has a meaning that in most cases cannot be deduced directly from the individual words in that phrase or expression. "A chip off the old block" actually means to be like your parents. Find the definitions here..

<https://lemongrad.com/idioms-with-meanings-and-examples/>



ONE FOR THE KIDS (& ADULTS)

Kids can even share their builds and interact with other LEGO fans using the LEGO Life app –a safe social media app specially built for boys and girls.

Link-[https://www.lego.com/en-us/a](https://www.lego.com/en-us/apps)
[pps](https://www.lego.com/en-us/apps)



The lockdown has been harsh in its own ways. I chanced upon this beautiful poem written by an unknown author. It reflects on the state of lockdown urging us not to be judgmental as the world grapples with this unforeseen tragedy.

WE ARE NOT IN THE SAME BOAT

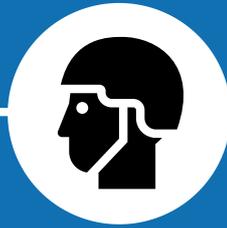
We are in the same storm, but not in the same boat.
Your ship can be shipwrecked and mine might not be.
For some, quarantine is optimal: a moment of reflection in their flip flops and some tea.
For others, this is a desperate crisis.
For others, it is facing loneliness.
For some, peace, rest time, vacation.
Yet for others, Torture: How am I going to pay my bills?
Some were in their "home office".
Others are looking through trash to survive.
Some want to go back to work because they are running out of money.
Some have experienced the near-death of the virus.
Some have already lost someone from it.
Some are not sure their loved ones are going to make it.
And some don't even believe this is a big deal.
Some have faith in God and expect miracles during 2020.
Others say the worse is yet to come
so, friends, we are not in the same boat.
And each one will emerge, in his own way, from that storm.
Some with a tan from their pool. Others with scars on the soul.
Do not underestimate the pain of others if you do not feel it.
We are on different ships looking to survive.
Let everyone navigate their route with respect, empathy and responsibility.





2020 TRENDS OF LEARNING & DEVELOPMENT

Personalized Learning



Big Data and Gamification
the next big thing in
learning.

Open Education



Free online platforms
available, in the world of
online learning

User-Generated Content



Learner Centric, content
created for learners by the
learners

Content Curation



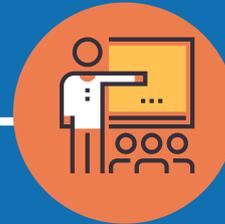
Surplus of content but curation
of filters classify and make the
right content accessible

Video Learning



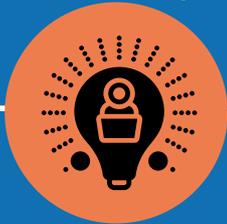
Video as a main-stream
training tool

Informal Training



Training content is present
in daily work tools leading
to Adaptive learning

Micro-learning



Bite-size learning designed
to meet specific
needs in the learning
Ecosystems

THE YOUTH OF TODAY IS THE FUTURE OF TOMORROW

SEWA supports and strengthens school kids through hands-on mentorships and recognize their unique expertise.

Meet Ananya Srivastava, aged 12, from DPS Sharjah. Winner of the Sheikh Hamdan Award for Academic Excellence.

She contributed her time and efforts to educate consumers about the importance of water conservation, went on a door to door campaign to spread awareness about it to residences as well as industrial areas .

Dr. Alleem had graciously extended his time to meet with her to encourage her with her water conservation campaign. And also organised for her to be a speaker at the Alleem Business Congress. This has helped her greatly in her campaign which she continues to run to date and also encouraged her to apply for the award.
*We want to say a **big thank you** to Dr. Alleem for all his support and encouragement which helped Ananya reach this juncture.*

Thank you letter from her parents..



Amazingly talented children from DPS Sharjah again. Winners of UAE's Best Innovation Award- 2020

These kids did some intensive research and made a prototype "POWER STEPPER" by converting kinetic energy (our movements) into electrical energy. They won First Lego League - Regional round and went on to present the same project in Nationals round after receiving the much needed encouragement and boost from His Excellency.



With great pleasure I would like to inform that the team Power Stepper has WON Best Innovation Award Yesterday. With Blessing of Chairman sir and input from SEWA they have made it.

Thank you letter from DPS Innovation and Technology Manager.



Thank You!

Thank you – from everyone at SEWA – you risk your life every day to save strangers, and we will forever be grateful. You are the saving grace of this nation during this dark period.

TO OUR FIRST RESPONDERS & ESSENTIAL WORKERS

